- (6) The name of the registered broker-dealer you used.
- (d) Record of registered broker-dealers. You must maintain a record of all registered broker-dealers that you selected to effect securities transactions and the amount of commissions that you paid or allocated to each registered broker-dealer during each calendar year.
- (e) *Notices*. You must maintain a copy of the written notice required under subpart B of this part.

### § 551.60 How must I maintain my records?

- (a) You may maintain the records required under §551.50 in any manner, form, or format that you deem appropriate. However, your records must clearly and accurately reflect the required information and provide an adequate basis for an audit of the information.
- (b) You, or the person that maintains and preserves records on your behalf, must:
- (1) Arrange and index the records in a way that permits easy location, access, and retrieval of a particular record;
- (2) Separately store, for the time required for preservation of the original record, a duplicate copy of the record on any medium allowed by this section;
- (3) Provide promptly any of the following that OTS examiners or your directors may request:
- (i) A legible, true, and complete copy of the record in the medium and format in which it is stored;
- (ii) A legible, true, and complete printout of the record; and
- (iii) Means to access, view, and print the records.
- (4) In the case of records on electronic storage media, you, or the person that maintains and preserves records for you, must establish procedures:
- (i) To maintain, preserve, and reasonably safeguard the records from loss, alteration, or destruction;
- (ii) To limit access to the records to properly authorized personnel, your directors, and OTS examiners; and
- (iii) To reasonably ensure that any reproduction of a non-electronic original record on electronic storage media

is complete, true, and legible when retrieved.

(c) You may contract with third party service providers to maintain the records

## Subpart B—Content and Timing of Notice

# § 551.70 What type of notice must I provide when I effect a securities transaction for a customer?

If you effect a securities transaction for a customer, you must give or send the customer the registered broker-dealer confirmation described at §551.80, or the written notice described at §551.90. For certain types of transactions, you may elect to provide the alternate notices described in §551.100.

### § 551.80 How do I provide a registered broker-dealer confirmation?

- (a) If you elect to satisfy §551.70 by providing the customer with a registered broker-dealer confirmation, you must provide the confirmation by having the registered broker-dealer send the confirmation directly to the customer or by sending a copy of the registered broker-dealer's confirmation to the customer within one business day after you receive it.
- (b) If you have received or will receive remuneration from any source, including the customer, in connection with the transaction, you must provide a statement of the source and amount of the remuneration in addition to the registered broker-dealer confirmation described in paragraph (a) of this section.

#### §551.90 How do I provide a written notice?

If you elect to satisfy §551.70 by providing the customer a written notice, you must give or send the written notice at or before the completion of the securities transaction. You must include all of the following information in a written notice:

- (a) Your name and the customer's name.
- (b) The capacity in which you acted (for example, as agent).

#### §551.90

- (c) The date and time of execution of the securities transaction (or a statement that you will furnish this information within a reasonable time after the customer's written request), and the identity, price, and number of shares or units (or principal amount in the case of debt securities) of the security the customer purchased or sold.
- (d) The name of the person from whom you purchased or to whom you sold the security, or a statement that you will furnish this information within a reasonable time after the customer's written request.
- (e) The amount of any remuneration that you have received or will receive from the customer in connection with the transaction unless the remuneration paid by the customer is determined under a written agreement, other than on a transaction basis.
- (f) The source and amount of any other remuneration you have received or will receive in connection with the transaction. If, in the case of a purchase, you were not participating in a distribution, or in the case of a sale,

If you effect a transaction involving . . .

were not participating in a tender offer, the written notice may state whether you have or will receive any other remuneration and state that you will furnish the source and amount of the other remuneration within a reasonable time after the customer's written request.

- (g) That you are not a member of the Securities Investor Protection Corporation, if that is the case. This does not apply to a transaction in shares of a registered open-end investment company or unit investment trust if the customer sends funds or securities directly to, or receives funds or securities directly from, the registered openend investment company or unit investment trust, its transfer agent, its custodian, or a designated broker or dealer who sends the customer either a confirmation or the written notice in this section.
- (h) Additional disclosures. You must provide all of the additional disclosures described in the following chart for transactions involving certain debt securities:

You must provide the following additional information in your written notice . . .

(1) A debt security subject to redemption be-A statement that the issuer may redeem the debt security in whole or in part fore maturity. before maturity, that the redemption could affect the represented yield, and that additional redemption information is available upon request. (2) A debt security that you effected exclu-(i) The dollar price at which you effected the transaction; and sively on the basis of a dollar price. (ii) The yield to maturity calculated from the dollar price. You do not have to disclose the yield to maturity if: (A) The issuer may extend the maturity date of the security with a variable interest rate; or (B) The security is an asset-backed security that represents an interest in, or is secured by, a pool of receivables or other financial assets that are subject continuously to prepayment. (3) A debt security that you effected on basis (i) The yield at which the transaction, including the percentage amount and its characterization (e.g., current yield, yield to maturity, or yield to call). If you of yield. effected the transaction at yield to call, you must indicate the type of call, the call date, and the call price: (ii) The dollar price calculated from that yield; and (iii) The yield to maturity and the represented yield, if you effected the transaction on a basis other than yield to maturity and the yield to maturity is lower than the represented yield. You are not required to disclose this infor-(A) The issuer may extend the maturity date of the security with a variable interest rate: or (B) The security is an asset-backed security that represents an interest in, or is secured by, a pool of receivables or other financial assets that are subject continuously to prepayment. (4) A debt security that is an asset-backed se-(i) A statement that the actual yield of the asset-backed security may vary according to the rate at which the underlying receivables or other financial ascurity that represents an interest in, or is secured by, a pool of receivables or other fisets are prepaid; and nancial assets that are subject continuously (ii) A statement that you will furnish information concerning the factors that affect yield (including at a minimum estimated yield, weighted average life, and to prepayment. the prepayment assumptions underlying yield) upon the customer's written request. (5) A debt security, other than a government A statement that the security is unrated by a nationally recognized statistical rating organization, if that is the case.